
Spalding Community Service District

POLICY HANDBOOK

POLICY TITLE: Customer Payment Arrangements

POLICY NUMBER: 3130

3130.1 Upon request, the General Manager may grant approval of special arrangements to be made for payment of the following fees when an extreme hardship exists:

3130.1.1 Quarterly O & M payments.

3130.1.2 Reasonable payment schedule following receipt of delinquency “shut-off” notice.

3130.1.3 Connection fee.

3130.2 Monthly payments over a period not to exceed 12 payments. When payments are to be made at the close of escrow but property is not sold, arrangements must be made for payments to continue on a regular basis. In no case can the customer be more than two billing cycles behind in payment.